

Additional Figures as requested by the Housing, Planning and Development Scrutiny Panel, covering Voids and Damp and Mould

March 2026

Summary of void properties

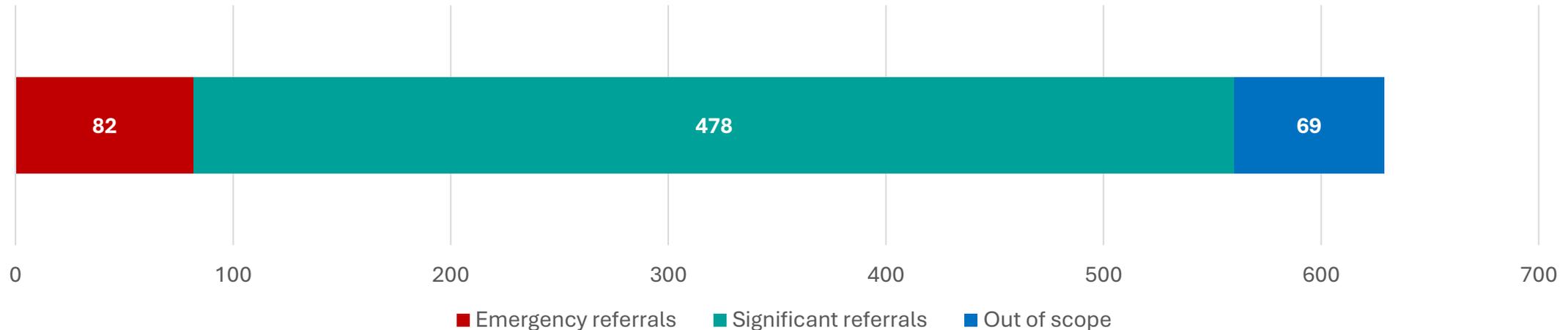
The below table sets out a snapshot of voids properties as of the end of December 2025:

Tenure Type	Total voids
General Needs/Sheltered	500
HfH PSLs	20
HCBS	95
Temp (Hostel)	16
TOTAL	631

- Various vacant properties excluded from the above figures are noted below:
 - Approximately 50 additional PSLs (changes being made to NEC voids report so these are included for future reporting).
 - 224 New Build (13 voids, 211 provisional voids)
 - 88 Right-to-Buy
 - 1 TA Acquisition
 - 7 Temporary Decants
- The monthly General Needs and Sheltered figure calculated and reported by the voids operational group also excludes approximately 150 to 170 additional exceptions: regen voids, asset management voids, squatted properties, and those referred to tenancy management.
- Voids are managed across different teams in different directorates, subject to their tenure, including teams in Housing Services and Capital Projects / Housing Delivery.
- The level of voids will also vary in line with initiatives across the Council, such as progress with our acquisitions programme.

Damp and Mould update (February 2026)

- As of 17th February 2026, there is a total of 886 damp and mould cases open on the case management system.
- 629 of these were referrals since Awaab's Law launched on 27th October 2025. These 629 cases are made up of:



- As Awaab's Law came into force in October the full required range of management information indicators is currently being captured, with new KPIs and associated targets due to be established for reporting in 2026/27.

Damp and Mould update (February 2026)

The following possible indicative KPIs show current performance:

Category / stage	Completed in Target
Emergency Referrals	
Emergency treatments	63%
Surveyor visits	80%
Further works	100%
Significant Referrals	
Surveyor visits	80%
Made safe	86%
Further works	97%